

POLICIES

1. Two night minimum is required. Holidays and peak season require 3 nights. (*Rates subject to change*)
2. Weeks usually run from Saturday to Saturday.
3. Check-in is after 3 p.m. daily. Check-out by 10 a.m. daily.
4. Visa & MasterCard – credit/debit, cashier's checks, money orders, or cash accepted.
5. Tenants must be 25 years of age unless accompanied by an adult guardian or parent. (No vacationing students.)
6. A payment equal to 50% of the rental rate is required upon booking for weekly rentals. The balance is due (14) days before arrival. A \$200 Security/Damage "HOLD" will be required on a valid credit card. Reservations made within a month of check-in must be paid in full at time of booking.
7. We supply a limited amount of paper products and cleaning supplies. Speedy's store and café is close by in case you need more.
8. Cancellation Policy – A sixty (60) day notice is required for cancellations. Cancellations made prior to (60) days before arrival date, no penalty will occur *except* if deposits were made via credit card. All credit card cancellations are subject to a 5% cancellation fee or \$50, whichever is greater.
9. Our cabin is fully equipped for everyday living. Towels and linens are provided. We ask that you strip the beds and put all soiled towels, etc. on the floor in the laundry room. Tenants are expected to drop off their trash in the dumpster located at Speedy's store and café.
10. Tenants using (1) bedroom will be charged a \$40 cleaning fee; (2-3) bedrooms will be charged a \$60 cleaning fee; (4) bedrooms will be charged a \$75 cleaning fee.
11. Smoking is NOT permitted inside the cabin. If it is determined that smoking did occur inside the cabin, an additional cleaning fee will be charged to cover the cost of smoke removal and any damages incurred. Please don't leave your butts in the yard, dispose of in a safe manner.
12. Our cabin has a woodstove / fireplace in the living room. Please do not remove any ashes from the fireplace. The cleaning service will clean it.

13. Pets are NOT permitted. A violation of NO SMOKING and /or NO PETS policies will result in charging a \$200 damage deposit.
14. Everything in the cabin should be in good working order. Please report any problems to our maintenance manager, Dean Blevins 276 - 388-3149. Every effort will be made to correct the problem, but we cannot refund your money due to mechanical failures.
15. Storm policy / Road conditions: No refunds will be given for storms. Mountain roads can be curvy and steep. Our gravel drive is well maintained, however, we highly recommend four wheel drive and/or chains during the winter months. We do not refund due to road conditions.
16. As things change we will try to keep our site updated, however, rates and terms may change.
17. 7% local state and county taxes apply
18. There is a maximum occupancy of six (6) in the main cabin, and a maximum occupancy of two (2) in the bunk cabin, for a maximum total occupancy at Helton Creek Cabin of eight (8) people.
19. Helton Creek Cabin is privately owned. The owners are not responsible for any accidents, injuries, illness or death that occurs while on the property.
20. Lost & Found: The owners are NOT responsible for the loss of personal belongings or valuables of the guest. Any small items of minor value left behind by guests will be destroyed upon cabin clean-up. These include personal hygiene products, food, food containers, minor toys, etc. Any items of greater than minor value will be documented and stored by cabin management for a period of 30 days, after which they will be destroyed if not claimed. Stored items will be returned to the guest upon their request and payment of shipping costs plus a \$25 handling fee.
21. Travel Insurance: We highly recommend purchasing travel insurance.